

This tool allows you to view the practice results for the GP Patient Survey. This Department of Health survey, run by survey specialist Ipsos MORI, assesses patients' experiences of local NHS services. You can also compare results for a practice to national level data, PCT level data, local practices and other practices around the country.

Please note that not all differences (particularly at practice level) will be statistically significant. Caution is therefore advised when comparing findings at practice level.

Core Questions

Q3 Generally, how easy is it to get through to someone at your GP surgery on the phone?

	STALBRIDGE SURGERY	DORSET PCT	NATIONAL
Very easy	48 51%	3250 43%	317578 31%
Fairly easy	40 42%	3332 44%	484221 47%
Not very easy	4 4%	602 8%	136083 13%
Not at all easy	0 0%	233 3%	53332 5%
Haven't tried	1 1%	223 3%	36924 4%
Easy (total)	88 94%	6582 86%	801799 78%
	94	7640	1028138

Q9 How often do you see or speak to the GP you prefer?

Always or almost always	38 62%	2616 54%	231423 42%
A lot of the time	18 29%	1111 23%	129245 23%
Some of the time	5 8%	873 18%	155114 28%
Never or almost never	1 1%	186 4%	33227 6%
Not tried at this GP surgery	0 0%	19 0%	3550 1%
	61	4805	552560

Q12 Last time you wanted to see or speak to a GP or nurse from your GP surgery: Were you able to get an appointment to see or speak to someone?

Yes	87 94%	6298 85%	753205 75%
Yes, but I had to call back closer to or on the day I wanted the appointment	3 4%	515 7%	123524 12%
No	2 2%	385 5%	88948 9%
Can't remember	0 0%	181 2%	34889 3%
	93	7379	1000566

Q18 Overall, how would you describe your experience of making an appointment?

Very good	68 75%	3672 50%	373729 38%
Fairly good	18 20%	2715 37%	412683 42%
Neither good nor poor	4 5%	578 8%	123373 12%
Fairly poor	0 0%	261 4%	56398 6%
Very poor	0 0%	82 1%	27395 3%
Good (total)	85 95%	6386 87%	786411 79%
	90	7308	993577

Q20 How do you feel about how long you normally have to wait to be seen?

I don't normally have to wait too long	73 78%	4962 68%	611435 61%
I have to wait a bit too long	14 15%	1530 21%	243465 24%
I have to wait far too long	0 0%	402 5%	77943 8%
No opinion/doesn't apply	7 7%	422 6%	65741 7%
	94	7316	998585

This tool allows you to view the practice results for the GP Patient Survey. This Department of Health survey, run by survey specialist Ipsos MORI, assesses patients' experiences of local NHS services. You can also compare results for a practice to national level data, PCT level data, local practices and other practices around the country.

Please note that not all differences (particularly at practice level) will be statistically significant. Caution is therefore advised when comparing findings at practice level.

Core Questions

Q21d Last time you saw or spoke to a GP from your GP surgery, how good was that GP at the following? Involving you in decisions about your care

STALBRIDGE SURGERY

DORSET PCT

NATIONAL

	STALBRIDGE SURGERY	DORSET PCT	NATIONAL
Very good	52 55%	3571 48%	406458 41%
Good	30 32%	2403 33%	355717 35%
Neither good nor poor	4 4%	663 9%	122114 12%
Poor	1 1%	132 2%	26721 3%
Very poor	0 0%	24 0%	11828 1%
Doesn't apply	8 9%	589 8%	79580 8%
Good (total)	82 87%	5974 81%	762175 76%
	94	7381	1002418

Q25 How satisfied are you with the hours that your GP surgery is open?

	STALBRIDGE SURGERY	DORSET PCT	NATIONAL
Very satisfied	49 52%	3410 46%	407922 40%
Fairly satisfied	37 39%	2891 39%	410389 41%
Neither satisfied nor dissatisfied	4 4%	561 8%	84668 8%
Fairly dissatisfied	3 3%	266 4%	50845 5%
Very dissatisfied	1 1%	79 1%	19701 2%
I'm not sure when my GP surgery or health centre is open	1 1%	262 4%	37316 4%
Satisfied (total)	86 91%	6301 84%	818311 81%
	94	7470	1010842

Q26 Is your GP surgery currently open at times that are convenient for you?

	STALBRIDGE SURGERY	DORSET PCT	NATIONAL
Yes	84 90%	6108 83%	775757 78%
No	7 7%	889 12%	156535 16%
Don't know	3 3%	401 5%	65699 7%
	93	7398	997991