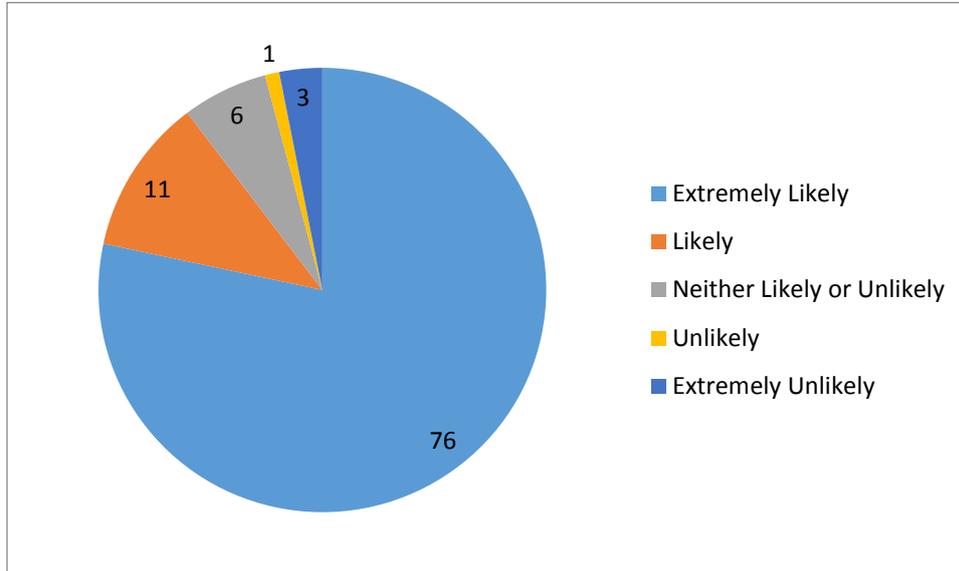


Friends and Family Test September 2017

Thank you to all of you who took the time to feedback on your experience at Stalbridge Surgery. We asked: How likely would you be to recommend our services to your family and friends if they needed similar care or treatment? Here is what you said:



Your feedback is very important to us and enables us to ensure that patients are satisfied with the service you receive and that we are constantly able to deal quickly with any issues you may have with us.

If you would like to feedback to us using this site, please use the following link:

<http://stalbridgesurgery.co.uk/rate> . You can complete this after any/every encounter with the surgery, whether face to face or by phone. Ask at our reception desk if you would prefer to complete a manual form while you are in the surgery and post in our post box provided.

These are some of the comments that you left for us:

- I only hope Stalbridge Surgery remains as it is! Hopefully, Thanks
- A very helpful service. We are lucky to have such a good surgery
- Stephanie the nurse was absolutely lovely. Very friendly and smiley despite having several emergencies that day.
- Lack of appointment availability, poor patient manner by GP.
- Have always had faith in everyone there. Shall be very worried if the surgery closes.
- Yes, if you can't mend the electronic appointment keeper, then remove it.
- All the nurses are great, friendly and helpful
- Just sad if it closes
- Doctor superb and helpful and relieved initial problem. Then gave advice.
- Need to know the future of this important and very good surgery.
- Great doctor, great times on appointment fitting in, highly recommend
- All the people working at the surgery are very kind and helpful
- The staff are very friendly and the service is very good.
- The staff and doctor are very helpful and efficient, no matter what problems you may have
- The uncertainty of the surgery is a worry
- It would be lovely to know what is happening. Who will be my GP this time next year?

