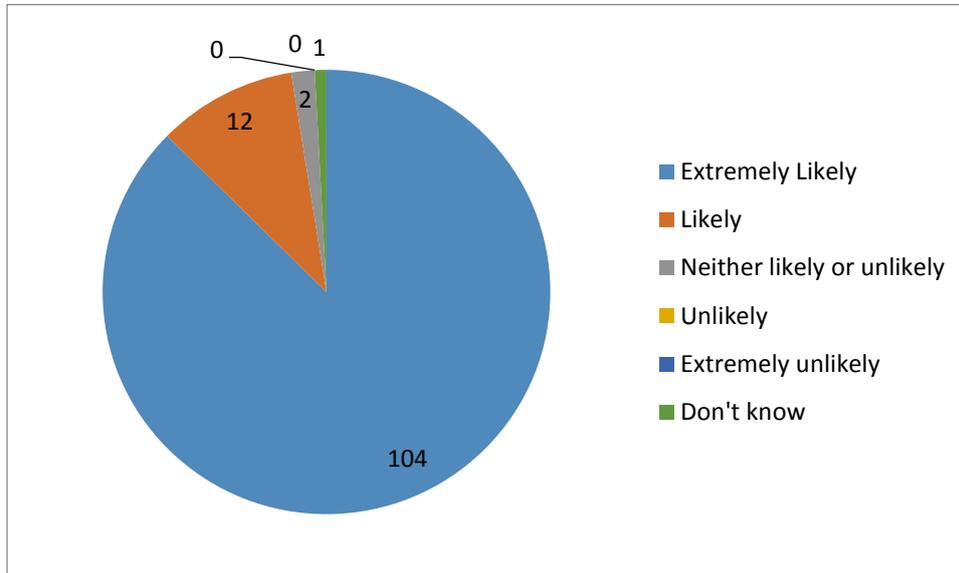


## Friends and Family Test November 2017

Thank you to all of you who took the time to feedback on your experience at Stalbridge Surgery. We asked: How likely would you be to recommend our services to your family and friends if they needed similar care or treatment? Here is what you said:



Your feedback is very important to us and enables us to ensure that patients are satisfied with the service you receive and that we are constantly able to deal quickly with any issues you may have with us.

If you would like to feedback to us using this site, please use the following link:

<http://stalbridgesurgery.co.uk/rate> . You can complete this after any/every encounter with the surgery, whether face to face or by phone. Ask at our reception desk if you would prefer to complete a manual form while you are in the surgery and post in our post box provided.

These are some of the comments that you left for us:

- Excellent surgery run by friendly efficient staff
- Just hope it doesn't close as always so pleased with the service received there
- Best practice in Dorset. We are very lucky to have the practice and staff that we have
- Great efficient little surgery
- First class appointments system plus clinic
- Fantastic service, always seen very quickly when needed
- All the staff are always very helpful
- This is a model for GP organisation
- Louise Moore was fantastic and will be hugely missed by me and many other women who prefer to see her rather than a male doctor.
- Brilliant staff, so friendly and professional
- Very quick to get an appointment. Good fast follow up
- When Louise leaves there will be no one worth seeing as Dr Clayton has not replaced her or Gill
- Try to ensure that the practice continues to be run in the future for the local community
- It's a real shame that Dr Clayton is retiring in the next few years
- Just sympathy for Dr Clayton's frustration with NHS pedantry.
- So sad that our special surgery is having to close. It will be a huge loss to us all