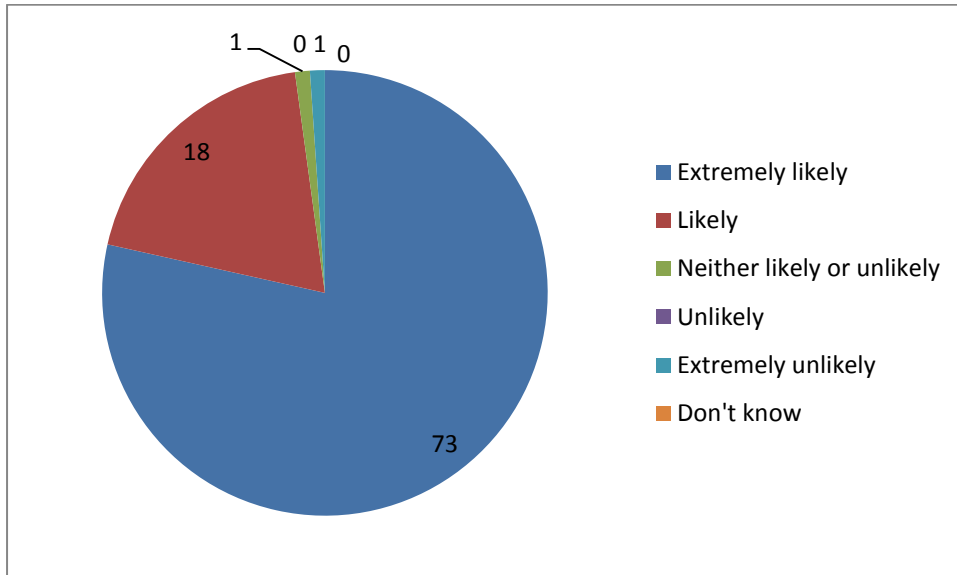


## Friends and Family Test May 2017

Thank you to all of you who took the time to feedback on your experience at Stalbridge Surgery. We asked: How likely would you be to recommend our services to your family and friends if they needed similar care or treatment? Here is what you said:



Your feedback is very important to us and enables us to ensure that patients are satisfied with the service you receive and that we are constantly able to deal quickly with any issues you may have with us.

If you would like to feedback to us using this site, please use the following link:

<http://stalbridgesurgery.co.uk/rate> . You can complete this after any/every encounter with the surgery, whether face to face or by phone. Ask at our reception desk if you would prefer to complete a manual form while you are in the surgery and post in our post box provided.

These are some of the comments that you left for us:

- You are always ready to help and I am grateful for that
- Louise is always kind and professional
- I just hope we have a surgery in Stalbridge in two years' time. The uncertainty is very worrying
- An excellent service either at the surgery or by email
- We always get an appointment very quickly and the surgery is convenient for us to attend
- A good practice with very good staff
- Just keep it open
- Excellent service. A great pity if it closes
- Staff always friendly and committed to their profession
- This surgery needs to stay open to continue to give their excellent care to the community
- Lovely surgery
- Friendly and helpful as ever
- Good surgery, glad I made the change