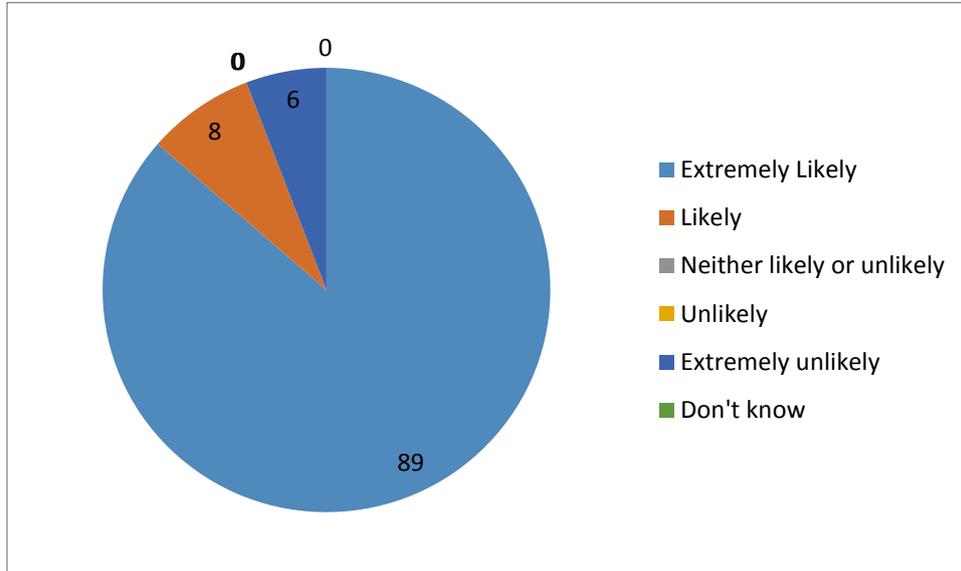


## Friends and Family Test June 2017

Thank you to all of you who took the time to feedback on your experience at Stalbridge Surgery. We asked: How likely would you be to recommend our services to your family and friends if they needed similar care or treatment? Here is what you said:



Your feedback is very important to us and enables us to ensure that patients are satisfied with the service you receive and that we are constantly able to deal quickly with any issues you may have with us.

If you would like to feedback to us using this site, please use the following link:

<http://stalbridgesurgery.co.uk/rate> . You can complete this after any/every encounter with the surgery, whether face to face or by phone. Ask at our reception desk if you would prefer to complete a manual form while you are in the surgery and post in our post box provided.

These are some of the comments that you left for us:

- Very good at getting an appointment the same day, polite and helpful staff
- Have always enjoyed excellent care and consideration from all the staff, cannot praise highly enough
- Service is always slick and professional, long may it continue
- It is such a caring practice and I will be sad if it closes
- Hope the surgery and wonderful staff remain in Stalbridge
- Louise was fantastic, very knowledgeable and empathetic, very reassuring
- Always helpful, will miss Dr Clayton when he is finally able to retire
- Always a good service, don't want to lose that!
- Please do everything you can to make sure that Stalbridge keeps its surgery
- The doctor is very punctual with appointments
- Such a worry about the prospect of losing our brilliant doctor
- I love the staff at the surgery; everyone is very professional and friendly except for 2 members of staff in dispensary who are very rude.
- A1 services, it'll be a sad day when it's gone