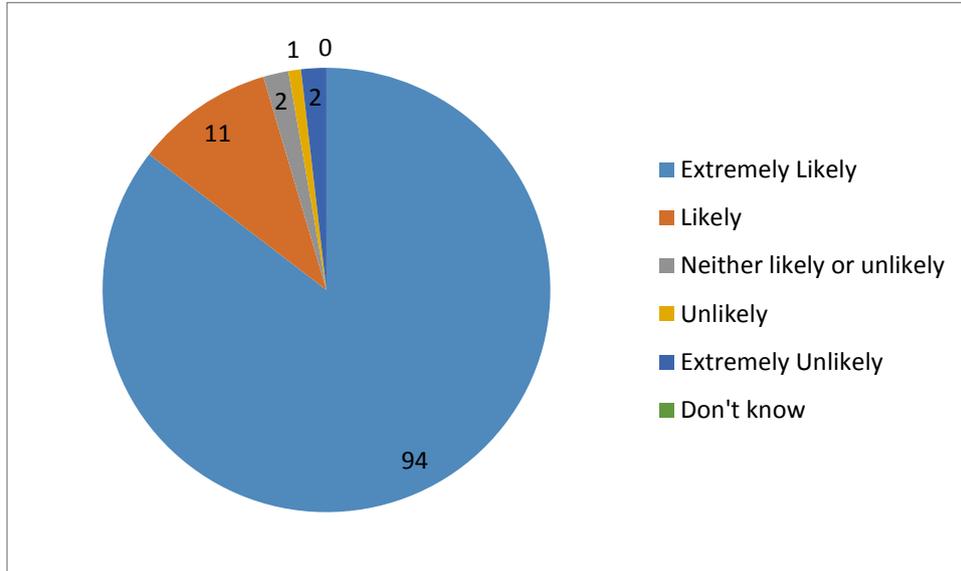


Friends and Family Test July 2017

Thank you to all of you who took the time to feedback on your experience at Stalbridge Surgery. We asked: How likely would you be to recommend our services to your family and friends if they needed similar care or treatment? Here is what you said:



Your feedback is very important to us and enables us to ensure that patients are satisfied with the service you receive and that we are constantly able to deal quickly with any issues you may have with us.

If you would like to feedback to us using this site, please use the following link:

<http://stalbridgesurgery.co.uk/rate> . You can complete this after any/every encounter with the surgery, whether face to face or by phone. Ask at our reception desk if you would prefer to complete a manual form while you are in the surgery and post in our post box provided.

These are some of the comments that you left for us:

- The Surgery provides an excellent service to the community and is greatly valued by me and others I speak to.
- First class treatment. Would be a shame to see this practice go.
- As always, we love the place. It will be very sad to see it go next year.
- At such an uncertain time it would be difficult to rate the service without taking the future into consideration.
- I think your locum doctor should try to improve his 'bedside manner'
- Very good service, easy to get appointments.
- I have always found your surgery very friendly and helpful, the nurse I saw this morning was very helpful.
- Saw Dr Cave this morning, very nice, also Laura was very helpful.
- Receptionist always helpful and polite.
- Long live Dr Clayton and his staff!
- Very good all round, saw 2 nurses today and OK
- Louise is great, I never feel rushed and she is always so kind and considerate.
- Very good service, always easy to get appointments.
- New nurse Laura is very pleasant, shame we are going to lose it all

