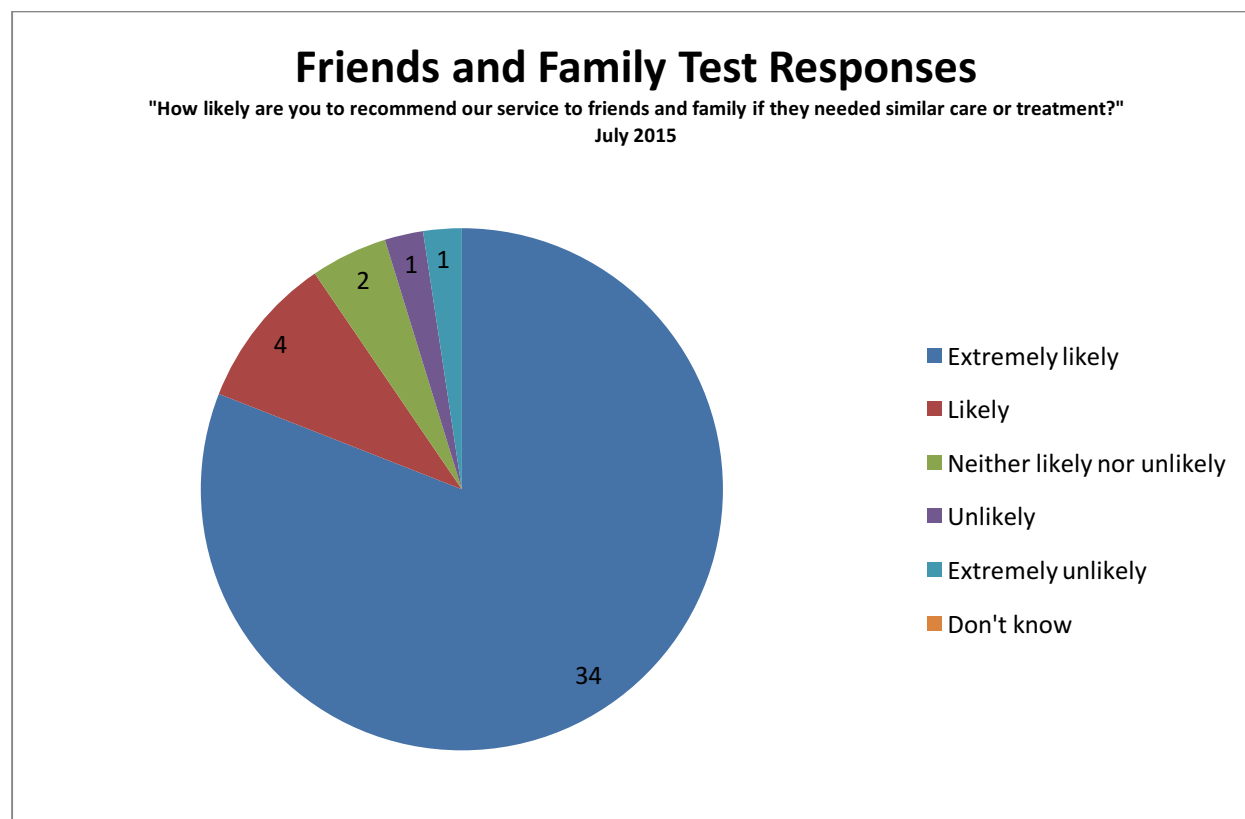


## Friends and Family Test

Thank you to all of you who took the time to feedback on your experience at Stalbridge Surgery. Here is what you said:



Your feedback is very important to us and enables us to ensure that patients are satisfied with the service you receive and that we are constantly able to deal quickly with any issues you may have with us.

If you would like to feedback to us using this site, please use the following link:

<http://stalbridgesurgery.co.uk/rate>. You can complete this after any/every encounter with the surgery, whether face to face or by phone. Ask at our reception desk if you would prefer to complete a manual form while you are in the surgery and post in our post box provided.

These are some of the comments that you left for us:

- I have always had good treatment and can rely on an appointment on the day I want
- I'm very happy with the care and service I get
- A very well run surgery - where usually you can get an appointment on the day asked for
- When I moved here I was told this is the best surgery in Dorset and I agree!
- Friendly practice with extremely prompt access to appointments and referral when necessary. Excellent service 5 star. Thank you.
- First class surgery. Same day appointment if urgent. All medical staff friendly.
- Wonderful staff and doctors. Well done
- Very welcoming by all staff. Easy to get appointments via phone/internet/in person
- Every member of staff is respectful. My only concern is that I only get 28 days of medication at a time. This makes my planning difficult. I would like 2 months' worth.
- We have the best surgery for miles around. Same day appointments, caring and efficient staff and always friendly