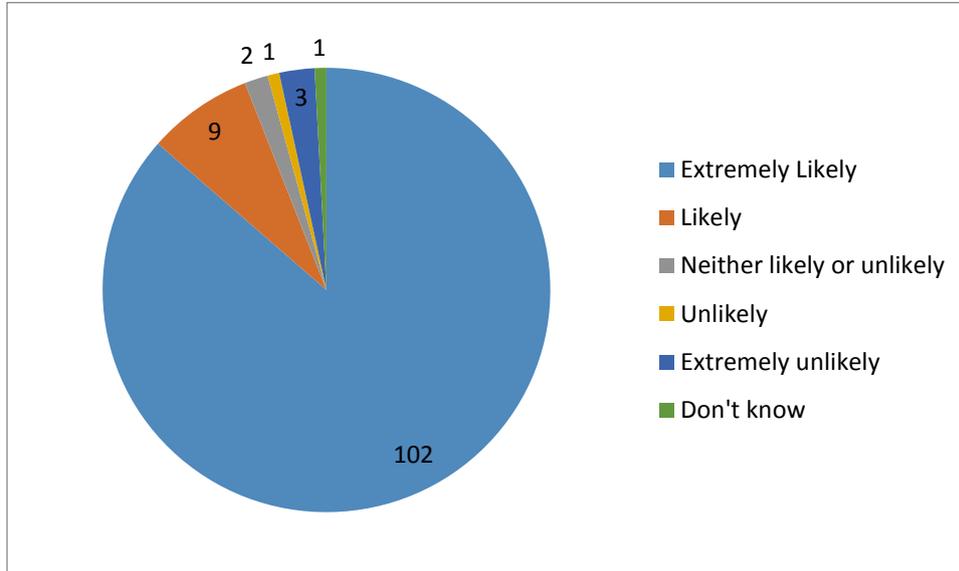


Friends and Family Test January 2018

Thank you to all of you who took the time to feedback on your experience at Stalbridge Surgery. We asked: How likely would you be to recommend our services to your family and friends if they needed similar care or treatment? Here is what you said:



Your feedback is very important to us and enables us to ensure that patients are satisfied with the service you receive and that we are constantly able to deal quickly with any issues you may have with us.

If you would like to feedback to us using this site, please use the following link:

<http://stalbridgesurgery.co.uk/rate> . You can complete this after any/every encounter with the surgery, whether face to face or by phone. Ask at our reception desk if you would prefer to complete a manual form while you are in the surgery and post in our post box provided.

These are some of the comments that you left for us:

- The staff are a shining example of how primary care should and can work. Kind, empathetic and efficient
- Would like to see a female doctor employed at the surgery
- Would have been a 1 apart from the uncertainty of the surgery
- Able to get a quick apt and good support from the Dr
- I am completely happy being your patient and have no complaints but it is uneasy to know I should be looking elsewhere
- Lovely surgery, friendly professional staff who are interested in their patients.
- Phoned and asked for a dr appointment but was given one with a nurse instead and she was not sure what the problem was
- Prompt and reliable service
- Excellent service, on time and focussed as well as helpful
- I do hope that the surgery is not abandoned
- I would willingly recommend Stalbridge Surgery but would also like to know if we are still going to have a surgery to recommend
- Just to say how lovely the service is and the staff are lovely at all times
- Staff are always very helpful and kind.

