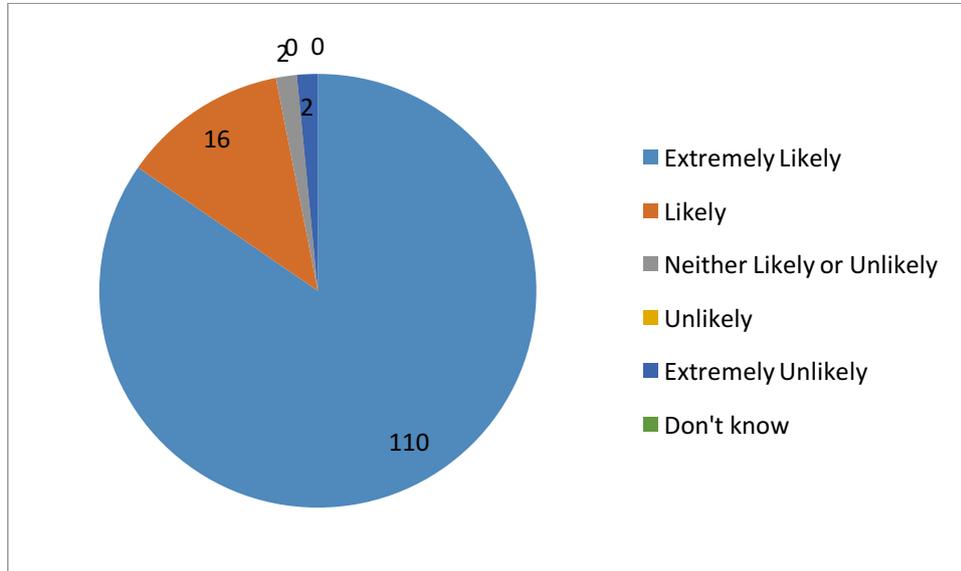


## Friends and Family Test January 2017

Thank you to all of you who took the time to feedback on your experience at Stalbridge Surgery. We asked: How likely would you be to recommend our services to your family and friends if they needed similar care or treatment? Here is what you said:



Your feedback is very important to us and enables us to ensure that patients are satisfied with the service you receive and that we are constantly able to deal quickly with any issues you may have with us.

If you would like to feedback to us using this site, please use the following link:

<http://stalbridgesurgery.co.uk/rate> . You can complete this after any/every encounter with the surgery, whether face to face or by phone. Ask at our reception desk if you would prefer to complete a manual form while you are in the surgery and post in our post box provided.

These are some of the comments that you left for us:

- Lady doctor please
- Thanks for very good advice and treatment from Louise as always
- Keep doing what you are doing. Please do not merge with Sturminster and Shaftesbury
- Fantastic GP, supportive and makes you feel comfortable discussing anything
- It's great to be able to get an appointment on the day
- I am very satisfied with the brilliant service. Hoping it continues
- I feel relieved that I was taken seriously. I thank Dr Clayton for listening and not judging
- Friendly staff, appts always easy to get, Dr Clayton always understanding. Happy with the service I receive.
- Good service, polite, professional and enthusiastic
- Let's hope that the surgery can continue where it is. I think it is very satisfactory
- The doctor I saw last night, Dr Cave, was very thorough and helpful. A really nice man
- Nice and friendly and welcoming. Nurses are a credit to the practice
- One word, excellent!