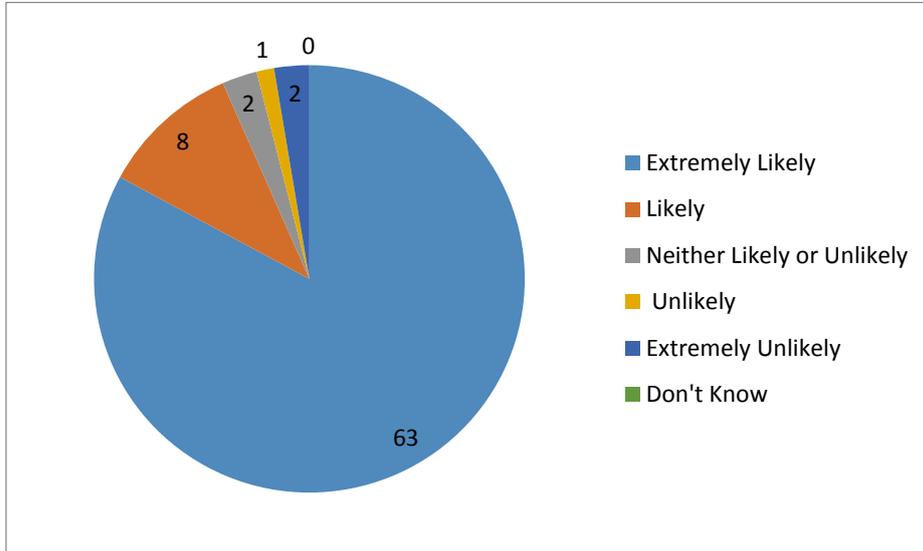


## Friends and Family Test December 2017

Thank you to all of you who took the time to feedback on your experience at Stalbridge Surgery. We asked: How likely would you be to recommend our services to your family and friends if they needed similar care or treatment? Here is what you said:



Your feedback is very important to us and enables us to ensure that patients are satisfied with the service you receive and that we are constantly able to deal quickly with any issues you may have with us.

If you would like to feedback to us using this site, please use the following link:

<http://stalbridgesurgery.co.uk/rate>. You can complete this after any/every encounter with the surgery, whether face to face or by phone. Ask at our reception desk if you would prefer to complete a manual form while you are in the surgery and post in our post box provided.

These are some of the comments that you left for us:

- As always, a great place to visit when you are ill
- Stalbridge Surgery always offers a first class service in looking after patients
- Dr Clayton acted quickly and efficiently, what would we do without him?
- Staff always very helpful and courteous
- Hope you do not close as it would be a shame to lose a fab surgery
- It's great to have a surgery where you can have an appointment when you need it and not days or weeks later!
- Have always enjoyed excellent care and consideration from all members of the surgery team, cannot praise highly enough!
- Always great service and help. Be lost without you.
- Everyone is always very helpful at the surgery
- Would very much like it to stay open as we have a large elderly population and the public transport is not good. Not everyone drives.
- Very friendly, much easier to get an appointment than my previous surgery. A great benefit to Stalbridge
- Friendly efficient service as usual
- Dr Clayton listens