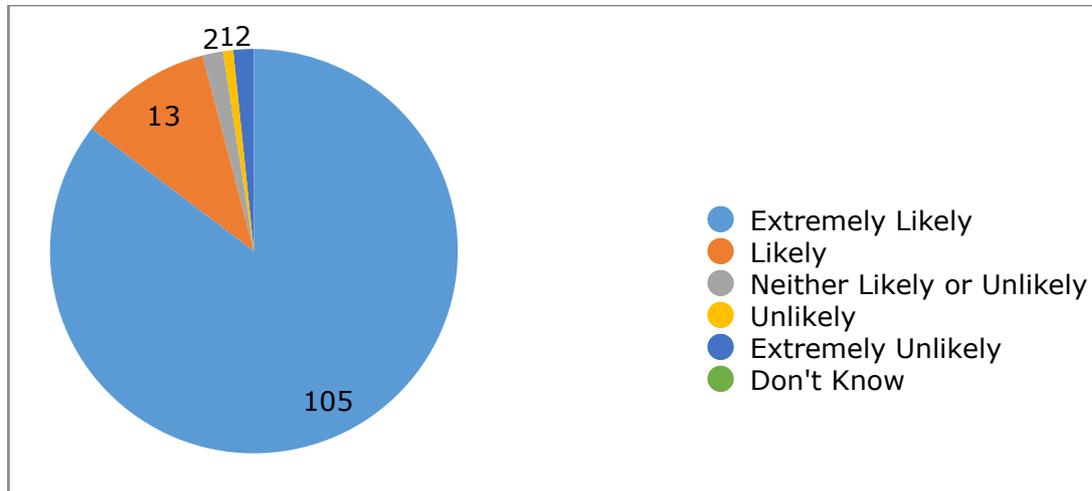


## Friends and Family Test November 2016

Thank you to all of you who took the time to feedback on your experience at Stalbridge Surgery. We asked: How likely would you be to recommend our services to your family and friends if they needed similar care or treatment? Here is what you said:



Your feedback is very important to us and enables us to ensure that patients are satisfied with the service you receive and that we are constantly able to deal quickly with any issues you may have with us.

If you would like to feedback to us using this site, please use the following link: <http://stalbridgesurgery.co.uk/rate> . You can complete this after any/every encounter with the surgery, whether face to face or by phone. Ask at our reception desk if you would prefer to complete a manual form while you are in the surgery and post in our post box provided.

These are some of the comments that you left for us:

- Always made welcome, everybody is so kind
- You need to get the touch screen mended
- Best surgery in the region
- Always get an appointment when needed, very good surgery
- All the staff treat you in a very friendly manner
- Why can't I pay for prescriptions with a debit card?
- The surgery is very accessible. I have never had any problems in making appointments
- Have had excellent service for the past 19 years. No complaints whatsoever.
- A wonderful surgery, so friendly and efficient, long may it continue
- We are very lucky to have such a good surgery in the village
- After not seeing my GP for three years, he seemed uninterested
- Thank you for extremely professional and excellent care
- Dr Clayton was wonderful this morning, so understanding, taking time and trouble to explain everything.