

## Friends and Family Test

Thank you to all of you who took the time to feedback on your experience at Stalbridge Surgery. Here is what you said:



Your feedback is very important to us and enables us to ensure that patients are satisfied with the service you receive and that we are constantly able to deal quickly with any issues you may have with us.

If you would like to feedback to us using this site, please use the following link:

<http://stalbridgesurgery.co.uk/rate>. You can complete this after any/every encounter with the surgery, whether face to face or by phone. Ask at our reception desk if you would prefer to complete a manual form while you are in the surgery and post in our post box provided.

These are some of the comments that you left for us:

- Friendly, happy, competent surgery, I actually like coming here!
- Friendly practice, short wait times for appointments, appointment times usually adhered to. Nothing to complain about here.
- We are very happy with the service that the doctor's surgery provides. All the staff are friendly and very helpful.
- Excellent care carried out by consummate professionals. A top notch surgery.
- Short waiting time for appointments, very good support, very efficient.
- Perfect balance of a functional and efficient GP supported by a team of Practice Nurses.
- Where else would you find a more efficient surgery in England? All the staff at all levels are, Doctor, Nurse Practitioners etc., not forgetting the very patient receptionists.