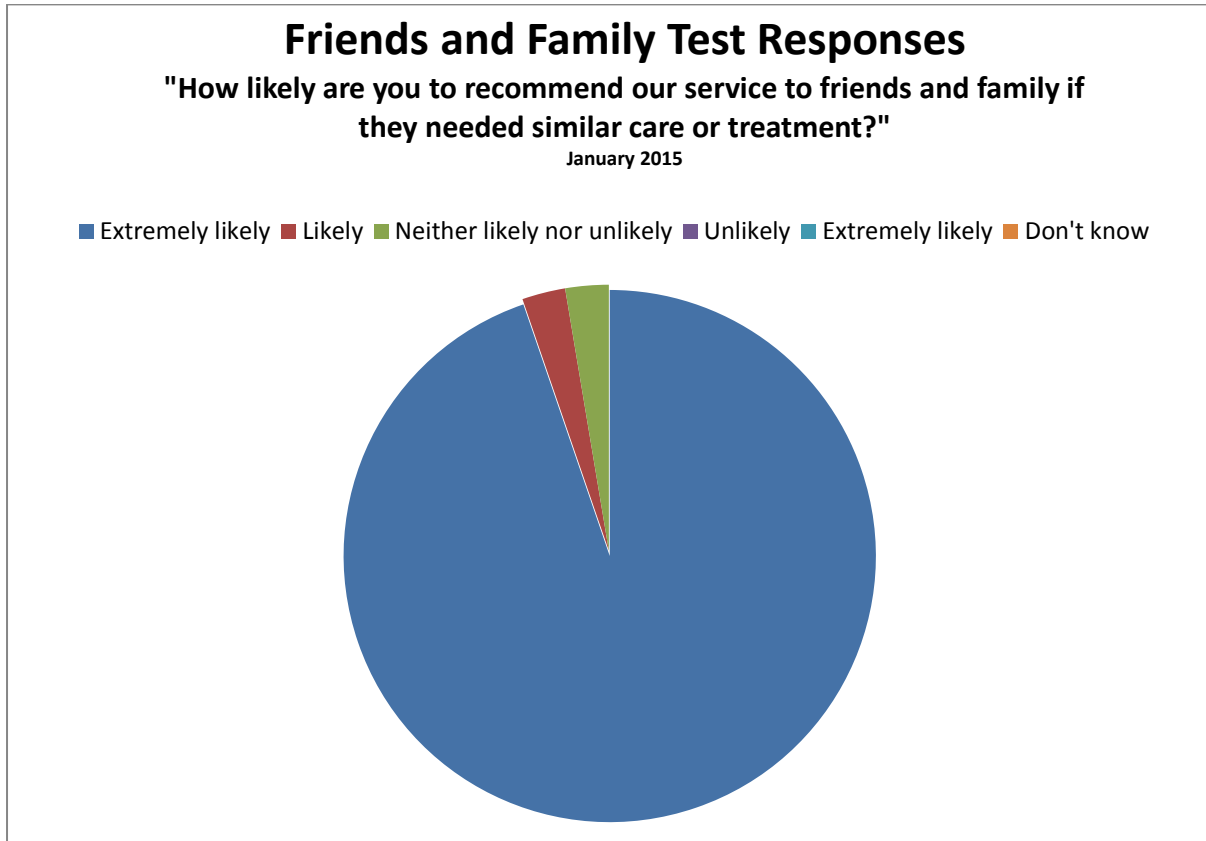


## Friends and Family Test

Thank you to all of you who took the time to feedback on your experience at Stalbridge Surgery. Here is what you said:



Your feedback is very important to us and enables us to ensure that patients are satisfied with the service you receive and that we are constantly able to deal quickly with any issues you may have with us.

If you would like to feedback to us using this site, please use the following link: <http://stalbridgesurgery.co.uk/rate>. You can complete this after any/every encounter with the surgery, whether face to face or by phone. Ask at our reception desk if you would prefer to complete a manual form while you are in the surgery and post in our post box provided.

These are some of the comments that you left for us:

- "Excellent service. We are very lucky to have you all at the surgery to look after us"
- "Excellent service at all times"
- "Friendly and reassuring staff. It's always a pleasure visiting Stalbridge Surgery"
- "Stalbridge Surgery has come up to my highest expectations. Major or minor issues have been treated kindly and quickly. I have always felt safe in their hands"
- "All staff are very friendly and helpful"
- "Prompt action if I need it - kind and considerate. Will always listen"

- We have just moved into the area. The appointment system (and technology) is wonderful compared to last practice!”